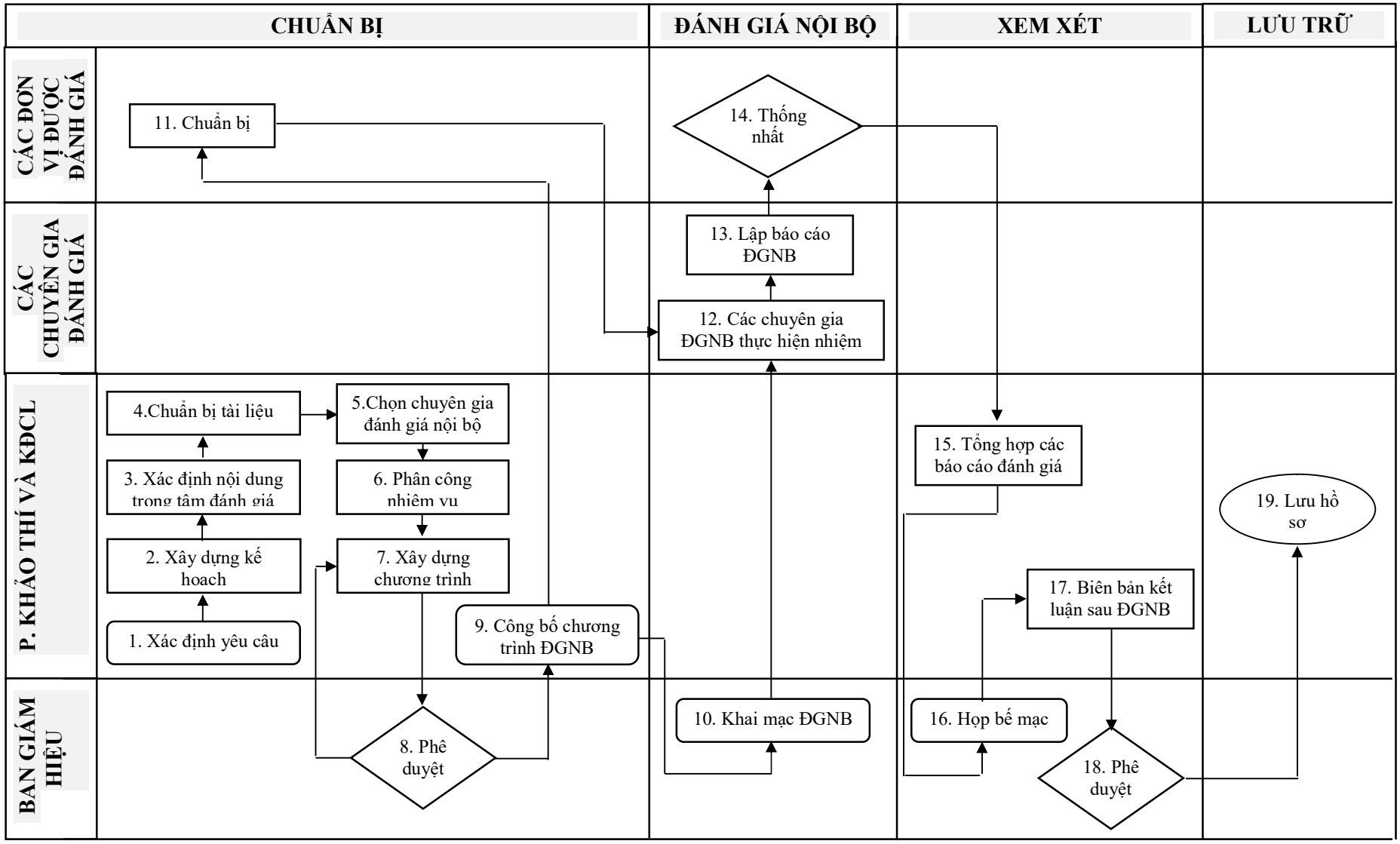LƯU ĐỒ QUY TRÌNH ĐÁNH GIÁ NỘI BỘ